We see physics.
So you can keep an eye on everything else.

Data-Driven Optimization for Indian River County Waste Management

In the waste and recycling industry, haulers are challenged with providing high levels of customer service, optimizing labor, and staying compliant with local municipal requirements. Waste Management was awarded the franchise agreement to service Indian River County and sought to provide tip data leveraging RFID hardware and software. To address their need, Waste Management selected Rehrig Pacific’s VisionSM Software Solutions and Route Audit Services.

Rehrig Pacific deployed the necessary resources to implement a solution that aligned with Waste Management’s goals and met the requirements of the county. Over the course of two days, Rehrig supplied 19 RFID readers, provided a technology audit associating a cart to each home, as well as the necessary training to effectively use the new technology.

Vision generated a total savings of $62K per year and a cumulative savings of $164K over five years.

Grew removal success rate 15%
Digitized route audit savings $151K
Waste Management was able to utilize Rehrig Pacific’s Vision technology to gain visibility into their daily tip data and cart movements leveraging the Work Order and Inventory application. As a result, Vision generated a total savings of $62K per year and a cumulative savings of $164K over five years. Using Vision, Waste Management met all of the contractual obligations of Indian River County.

Guaranteed data collection uptime to provide monthly reporting: $42K

Eliminated 100% of manual work order process

Rehrig provided:

- 95G Carts (RFID enabled)
- Hardware
- Service Verification & Work Order + Inventory (proprietary software applications)

Rehrig also:

- Supplied 19 RFID readers
- Audited 96,610 homes and Carts
- Trained necessary personnel to effectively use the new technology

“With Rehrig’s Vision solution and services, we met our contract compliance of tip data collection and improved productivity. It allows us to utilize our personnel more effectively, too. We’re seeing a healthy payback on our investment on Rehrig’s Vision solution and, most importantly, Waste Management is now positioned better than ever to continue the strong working relationship with the County.”

—Kasey Godwin, District Manager, Indian River County