Vision®

Actionable business intelligence that empowers you to make better decisions.

Rehrig Pacific Company
SINCE 1913

It doesn't take a rocket scientist to use. Just one to create it.

Vision® is a dynamic, easy-to-use software suite that includes applications to track your assets in real time using RFID, GPS and barcode. Vision® gives you multi-level visibility that will help reduce operating costs, increase sales and preserve capital. And, it can easily integrate with your existing technology.

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Work Order + Inventory application's sophisticated account management capabilities enable both real-time confirmation and accurate inventory, eliminating the need for manual reporting.

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Customer/Service/Dispatch receives call from resident or resident requests service on website.

Dispatch accesses customer account details within Work Order + Inventory or their back office system. If residents use service request website the process is automated.
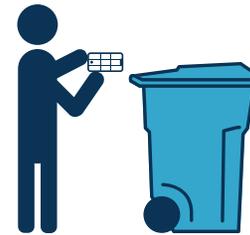
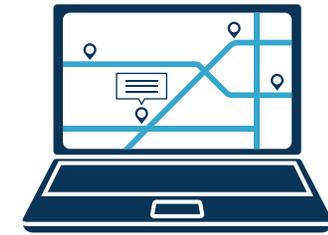Order goes into Work Order + Inventory directly or via back office system API.

Dispatch selects and prioritizes work that needs to be performed. Work is sent to mobile users (drivers).

Driver receives sequenced work orders, notifications of hot tickets and turn-by-turn directions.

Driver scans cart and assigns a resolution code (delivered cart, removed cart, repair complete) and adds notes and pictures.

Dispatch is able to observe real-time driver positioning, cart location, and work order status (ex: cart delivered, cart swapped, etc.).

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App Details

Used for Residential and Commercial Asset tracking. The most vital component to any technology program for tracking assets is creating and maintaining an accurate database. Rehrig's Work Order + Inventory app manages all asset transactions through a mobile application (accessed from any iOS or Android device) and desktop application. The platform encompasses work order process flows as well as inventory monitoring of all asset types. Also included is a complete Dispatch program, which allows for container maintenance route creation, optimization of stops, dynamic real-time dispatching, and an interactive mapping layer. The maintenance driver experience includes pre-route loading requirements, optimized turn-by-turn directions, and real-time completion of work orders in the field. The driver and desktop solutions combined automates the process for assigning assets to billable accounts, adjusting inventory availability (in yard), assigning LAT/LONG to service locations tracking scrap and warranty claims, and closing out work orders in the system. Desktop users have access to all standard reports, as well as customizable dashboards/widgets with notification alerts and an interactive real-time mapping center.

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Residential Work Order Features

- Real time work order closures at stops
  - Allows desktop users to report on closed work orders while driver is on the road
  - Ability to track work order throughput on day to day basis
- Provides driver with total count of carts to load on vehicle before going out on route
- Optimized routing to stops
  - Provides driver with a route to each stop at the beginning of each day to maximize drivers work order completion
  - Provides any new personnel with a recommended route in an unfamiliar area
- Capability of scanning carts at address upon delivery, repair, swap
  - Reliably capture asset transactions with barcode scanning feature
- Ability to take picture of delivery / repair / swap
  - Provides proof of completion to residents

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Bulk Pick Up Work Order Module Features

- Real time Bulk work order closure at stops
- Ability to record cubic yardage of bulk waste at stop real time
  - Desktop user able to report on a specific trucks total cubic yardage pick up for any given time frame
- Ability to take picture of bulk pick ups
  - Provides proof of completion to residents

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Asset Inventory Features

- Ability to "look up and move" asset to yard, another address,
  by simply scanning barcode
  - Ability to audit carts movements, locate homes of misplaced assets,
    and allocate an asset to an address without entering a work order.
- Update inventory – ability to scan asset RFID or barcode to identify
  accurate count of cart inventory of each size, type, and status
  - Use this feature to organize the health and availability of each
  cart size and type.
- Allows users to manage cart purchasing through up-to-date cart inventory
- Categorize your inventory by status.
  This includes:
    - Ready for use
    - Scrap
    - Wash
    - Damaged

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About Rehrig Pacific

Founded in 1913, Rehrig Pacific's scientific curiosity and nearly-molecular attention to detail has made us the industry leader in reusable transport packaging, mechanical systems, and technology solutions. By digging far below the surface of supply chain and waste and recycling challenges, and applying knowledge of all the forces and materials involved, Rehrig Pacific sees solutions where no one else does. That's the power of physics. And Rehrig Pacific.

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